

## General Conditions and Exclusions

1. The term of the Agreement is for a one (1) year period and will re-new automatically each year unless terminated by either the customer or Company. No credit will be issued if the Agreement is canceled before the expiration date.
2. Repairs or services not covered by the Agreement will be performed and charged to the customer at prevailing rates and / or as prescribed by the agreement and services purchased.
3. The Maintenance Agreement does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect, including, but not limited to insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris build up in the air or venting systems and other causes related to the improper operation or maintenance of the heating system by the customer. Damage, repairs or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges and water damage.
4. The Company will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis, if necessary. The Company will not be liable for any damages arising from a delay or failure to provide service due to conditions beyond its control such as Acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storms, floods or other severe weather conditions, or government laws or regulations. **Any service calls received between the hours of 11 PM – 6 AM will result in a \$100 additional service fee.**
5. Customer agrees to release and hold Company harmless from all and liability for any delay or failure to render the service or to make delivery of any merchandise as set forth herein due to federal, state or municipal actions or regulations; strikes or any other labor troubles; fires; embargoes, accidents, war, or any other cause contingent to, or circumstances beyond the control of, Company and/or that make the fulfillment of this Agreement impractical. On removal of the cause of such failure or interruption, performance shall be resumed pursuant to the terms as set forth herein. COMPANY SHALL BE RELEASED FROM LIABILITY AND SPECIFICALLY DISCLAIMS ANY AND ALL LIABILITY FOR INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND SUSTAINED BY CUSTOMER. Company shall be released from liability for any injury, loss or damages whatsoever that are occasioned, in whole or in part, by defective design; faulty; incomplete or erroneous plans or specifications; defective materials or parts; defective operation or malfunction of any equipment. Company takes no responsibility for any instructions, directions, operating guidelines or warranties contained in any book, booklet, guide, manual or warranty from any manufacturer or dealer.
6. Payment Terms: Maintenance Agreement Fees under this Agreement shall be due when billed. Additional emergency or maintenance work not covered under this agreement is due at the time of service. In the event said charges are not paid when due, Customer agrees to pay service charge of 1.5% per month, which is an 18% Annual Percentage Rate, and will be charged on the average daily balance on any account past due over thirty (30) days.
7. The Customer agrees to all terms and conditions listed in this brochure during the term of this Agreement and any renewals thereof. The Customer agrees that in the event there are any changes in coverage in the future, the terms and conditions of this Agreement shall continue to apply and all terms are met.
8. In the event that the residence is sold, the Maintenance Agreement may remain in effect and can be conveyed to a new owner for the remaining term of the Agreement provided the Agreement has been paid in full.
9. Company shall not be required to furnish any items of equipment, labor or other services, including, but not limited to, the performance of any tests, which are recommended or required or that may be required at some future date by any insurance company, any governmental agencies or authorities, and/or pursuant to any statutes, regulations or other laws.
10. Amendment and Cancellation. We may amend or change the terms of this Agreement at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. However, if the change is for security purposes, we can implement such change without prior notice. We may suspend or cancel this Agreement at any time. Your termination of this Agreement will not affect any of our rights or your obligations arising under this Agreement prior to termination.
11. Customer agrees not to move or relocate equipment without notifying the Company. In the event Customer fails to notify, Company at its option may cancel this entire Agreement without refund or refuse to service the equipment so moved or relocated.
12. Residential Maintenance Agreement is defined as any equipment usage of less than 200,000 BTU's. Equipment generating higher than 200,000 BTU's will be defined as a Commercial Maintenance Agreement and will have separate prices.



## PROPANE MAINTENANCE AGREEMENT



Each gallon delivered helps towards the cure.



**“We Do What We Say We’re Going to Do”**

[www.lessigoilandpropane.com](http://www.lessigoilandpropane.com)

*Lessig Oil & Propane is Your Local Service Provider Since 1955*

Emergency Service Line

**800.724.4144**

PO Box 158 • Wind Gap, PA 18091

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Lessig Oil & Propane  
PO Box 158  
Wind Gap, PA 18091



We at Lessig Oil & Propane encourage our customers to consider green options when choosing propane for your home energy source. Clean-burning and highly efficient, a propane heating system can help you save significantly on heating costs and promote energy conservation. New heating system models for these energy sources can offer efficiency ratings of up to 97%! Save on energy and related costs this heating season by enrolling in our Maintenance Agreement for your propane system.

Affiliated with:



## UNDERGROUND PROPANE TANK?

If you own your underground propane tank, we highly recommend using cathodic protection testing by one of our certified technicians. Underground propane tanks can be subject to severe corrosion conditions and can degrade and even start leaking over time causing potential injury or property damage. Call us today to see if a cathodic protection test would be a good idea to protect your underground tank from potential unexpected issues.

## PROPANE - THE SUPER FUEL



HEAT



HOT WATER



COOKING APPLIANCES



GAS GRILLS



CLOTHES DRYING



SPACE HEATERS



POOLS



FIREPLACES

Get the entire package of services and discount benefits along with the peace of mind that comes with knowing your system will work **safely and efficiently.**

## MAINTENANCE AGREEMENT INCLUDES:

### SAFETY INSPECTION

Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practice.

### 24/7 EMERGENCY SERVICE

Rest assured if your system needs unplanned repair that we will be available for you 24 hours a day, every day.

### CLEANER INDOOR AIR

Monitoring of air filters each year can make a big difference in the amount of dust and particulates blowing through a hot air system.

### PARTS & LABOR COVERAGE

Work provided during normal business hours will receive FREE labor and a 25% discount for ANY replaced part (does not apply to installation work). Work performed outside of normal business hours are subjected to a prevailing rate with a parts discount of 25%. Normal business hours are Monday – Friday, between 7:30am – 4:00pm and does not include holidays.

### ANNUAL EQUIPMENT EFFICIENCY & SAFETY PROCEDURES

- Testing of all safeties
- Adjust ignition system
- Test-fire burner to be sure it is functioning properly
- GAS Check
- Check and clean the burner thermocouple and pilot orifices.
- Clean standard filters
- Efficiency test
- Perform pressure-test
- Check ignition system
- Lubricate motor bearings

**Receive 5¢ off each gallon of propane delivered to your home by Lessig Oil & Propane!\***

\*Applies to Lessig Propane Maintenance Agreement customers only

Did you know Lessig Oil & Propane also offers additional coverage for:

HEATING OIL

HEAT PUMPS

AIR CONDITIONING

## COMBINE & SAVE

Combine any of the above services with a Propane Maintenance Agreement and save 10% off the total price!

**OVER \$50 IN POTENTIAL SAVINGS!**



### Protect Your Entire Home

Equipment Type (Choose One)

Furnace

Boiler

Please Choose Additional Coverage Options:

Water Heater

Fireplace

Clothes Drying

Space Heater

Gas Grills

Cooking Appliances

Pool Heater

One Time Payment

Monthly Payments

Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Signed \_\_\_\_\_

Please also contact me about:

Air Conditioning Installation

Free Heating System Evaluation

Oil Service & Installation

Pricing Programs

Green Billing

Automatic Delivery

CLIP & MAIL